



Frequently Asked Questions

New Web Users

If you are a new Web user and want to place an order with a credit card, please allow customer service 24 business hours to connect you to your account. If this isn't allowed, then we lose your credit card number due to the higher security of our new website and we will need to contact you before we can process the order. Thanks for your patience on waiting for this to be completed.

Requesting a Quote

Log in to your account, fill the cart, go check out, instead of placing the order, click on the Request a Quote at the bottom left.

Can't find an item when searching?

Please fill out the Contact Us form and let us know which item you were looking for. We can send you a quote.

Can't get into or having difficulty getting into your account?

We may need to set up a new account or reset your account. Please contact us at custserv@midsci.com or fill out our contact form and we will be in touch.

Looking for promotions or sales?

Check out our Resources Tab for current literature and our promos tab for a listing of some of our current promos. We are always happy to tailor quotes to your needs as well! Please fill out our contact form for a quote or log into your account, add items in the cart, and instead of checking out, click "Request a Quote"